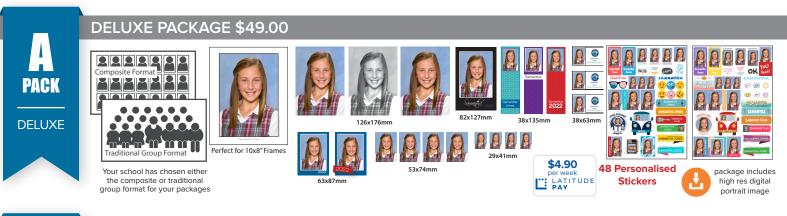


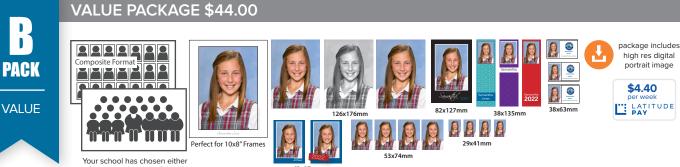
LATITUDE PAY

latitudepay.com

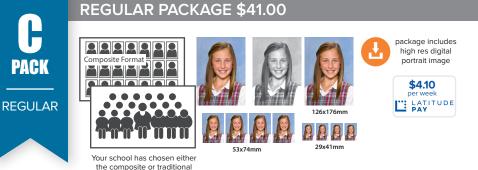
Pay over 10 weeks. No interest. Ever.

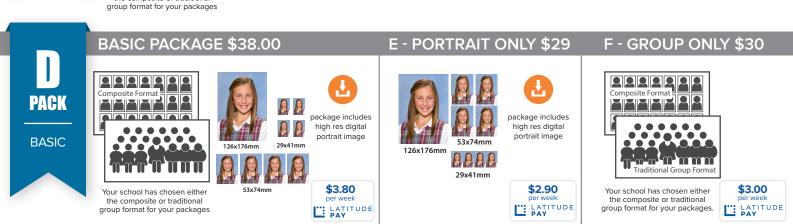






the composite or traditional group format for your packages





AVAILABLE FOR ORDER ONLINE - SIBLING PHOTOGRAPHS, STICKERS, PERSONALISED MUGS & MORE

2

**BLING PH** 

27



### Personalised 48 **Sticker Set**

Our personalised sticker set features a range of 48 fun stickers many personalised with student name and/or image

Stickers set included in Package A or available to order online

Important: Online orders for siblings close at midnight the night before your photo day. An envelope can be collected from the school office for cash orders placed on the morning of photography. Sibling photographs are by request and not available to order after your school photo day







Flyer Code PNCOP



# HOW TO ORDER

# **OPTION 1 ORDER ONLINE NOW**

Online payment options include Visa, Mastercard and PayPal. Alternatively, you can choose to pay over 10 weeks using LatitudePay.

### STEP 1



#### Find your school's shared 9 digit community order code on the *advancedlife* order envelope.

## STEP 2

Go to *www.advancedlife.com.au* on your computer, phone or tablet.

Enter your school's 9 digit order code in the 'order & download' box. This will take you to the secure online ordering site for your school.



## **STEP 3**

Click on 'Order Photos' and complete your details and choose your package, then follow the payment process. During this process you can place orders for additional children at your school and sibling photos, if available.

## **OPTION 2 CASH/ENVELOPE ORDERING**

Schools prefer orders placed online. However, if you are unable to order online, please complete your order using the order envelope provided.

### **STEP 1**

Complete a separate order envelope for each individual child's package/s ordered. If ordering for more than one child, payment should be enclosed in the envelope of the eldest child and this should be indicated on the envelope of the other child/children (the envelope that does not have cash enclosed).

### STEP 2

Enclose exact cash payment in one envelope for the package/s you are ordering. Payment for more than one child should be in the eldest child's envelope and marked at the bottom of the envelope in the space provided.

## STEP 3

Return your completed envelope/s, with correct cash payment, to our photographers on photo day.

**Please note:** You must enclose exact correct payment, as change is not available. Credit card payments can only be made online and we no longer accept cheques. There is a separate envelope for sibling photo orders, should your school choose to offer sibling photos.

# FREQUENTLY ASKED QUESTIONS

### **SIBLING PHOTOS**

If your school chooses to have sibling photographs, you can order online up until midnight the night before photo day. If you miss the midnight deadline, a sibling order envelope including cash payment can be handed directly to our photographers on the day. Please tell your school that your children are to be photographed. Only siblings attending the school are permitted to be photographed.

#### **ONLINE ORDER RECEIPTS**

An order receipt will be emailed to the email address you provide during the ordering process. Please note that orders placed via PayPal can take up to 48 hours for payment to be processed and a receipt sent.

### ARE THERE FEES FOR ORDERING ONLINE?

There are no fees for LatitudePay or envelope ordering. There is a \$1 online processing fee when using Visa, Mastercard or PayPal. For more information go to: www.advancedlife.com.au/FAQ

### LATE ORDERS

If you miss photo day, portrait and group packages can still be ordered online for 7 days afterwards with no late fees. After that time, late orders will require separate processing and handling and therefore will incur a \$15 late fee per package.

### SPORTS/EXTRA-CURRICULAR PHOTOS

Once sports/extra-curricular photos have been taken, your school will forward you a link and a unique online order code that you can use to order sports/extracurricular photos online. A **20% discount** is offered for all orders placed within the first 2 weeks. After the 2-week discount period, orders can still be placed online at the standard pricing.

### **SEPARATED FAMILIES**

If you prefer to personally collect your photographic package from the school office, rather than have it sent home with your child, please select the "Collect Your Pack" option when you order online.

### NOT FOR PUBLICATION STUDENT INFORMATION

If your child's image is "not for publication" and your school is aware of your decision, your child should not be presented to our photographers on photo day and school photographs will not be available for purchase. All students presented to our photographers by your school for a photo on photo day will be photographed, their images will appear in school photography packages and these packages will be available to purchase.

### **REFUND POLICY**

Check your order carefully, as refunds are not available for incorrect choice. No refunds are available once your portrait image has been downloaded. To find out more, please visit: **www.advancedlife.com.au** 

### CONTACT US

Contact us at www.advancedlife.com.au/contact